

# **Covid -19 statement - Devon Yurt 2020**

## Safety Procedures during the Corona Virus situation

### **Arrival and Check In**

Guests booking Devon Yurt and The Granary B and B will be sent detailed information regarding safeguarding procedures in place during their stay here at Borough Farm shortly after their booking has been made and paid in full. Detailed travel information will also be sent to guests.

Guests arriving at Borough Farm will be given their own car parking bay for use during their stay. These parking bays are marked Great Links, Little Links and The Granary and are clearly identifiable once arriving at the farm. These bays are appropriately widely spaced from one another.

Guests can choose to self check in to their yurts or B and B, having downloaded videos explaining the facilities available at Borough Farm, returning guests will obviously know the layout and how things function here at Borough Farm. Videos explaining how to light the log burners in the yurt and the bath tent fire, plus how to light the log burner are also available for reference. However, we are a very private site with plenty of space so guided check in is also possible while still practicing social distancing rules.

Upon arrival, separate hand washing and sanitising facilities for each unit will be available in the big barn opposite the car parking bays, these units will be equipped with soap, water, hand sanitiser, paper towels and pedal bins. These facilities will be available for the duration of guests' stay at the farm, guests are encouraged to use these when returning to the farm for everyone's safety.

### **Cleaning Procedures - working together**

To help with deep cleaning of the yurts and B and B, guests are requested to depart the farm between 8.30 and 9.00 am on check out day, this will allow ample time for our cleaners to deep clean the holiday units. All hard surfaces will be cleaned and then disinfected, all contact points will be disinfected. Check in will also be delayed until 6 pm on the day of arrival. This is in the interest of safeguarding all involved to provide a time buffer between guests. Cleaning products will be available for guests to use during their stay at Borough Farm.

Guests will be asked to strip their beds of their bed linen and place this and the table cloths supplied, in the laundry bags provided, these bags should be closed and left in the yurts or The Granary. Bed linen will be washed at a minimum temperature of 60 degrees. Should guests prefer, they are welcome to bring their own bed linen.

Children's bedding, extra blankets and hot water bottles which are normally supplied by us here at Borough Farm, will not be readily available for the 2020 season, futons, base sheets and pillows will be provided for our young guests.

Guests will be asked to kindly make sure all crockery and cutlery and cooking equipment is hand washed and returned to the yurts and The Granary upon departure. At changeover, all kitchen equipment will then be cleansed further by being washed through a hot wash in the dish washer.

Soft furnishings will be kept to a minimum for the 2020 season. Sheepskins and cushions will be removed from the yurts at changeover and cleansed. These will be replaced with fresh sheepskins and cushions which will be placed ready for the incoming guests.

Guests are kindly asked to place recycling into the relevant recycling boxes, recycling is collected on a Wednesday, all remaining rubbish should be bagged and placed in the bins which are

located in the big barn by the individual store tables, a separate bin for The Granary is just inside the courtyard.

Guests will be asked to turn the tap at the base of their hot tub to empty the hot tub water upon checkout.

As is normal procedure at check out, guests will also be asked to clean the ash from the hot tub burner, the bath tent and the log fires in the yurt and place in the ash bin which is located outside each yurt.

For the 2020 season in the interest of everyone's safety, we will not be lending books, games, outdoor play equipment, wetsuits and surf boards etc we apologise for the inconvenience of this.

If Guests feel ill before their stay with us then it is in everyone's interest that they inform us and cancel their trip. If a guest were to fall ill during their stay they must let someone at the farm know immediately in the interest of themselves, other guests and our family living here at Borough Farm.

Thank you, we hope this reassures you that we are doing everything we can to keep everyone safe, we trust you have a most enjoyable and well deserved holiday here at Borough Farm and that you continue to stay safe and stay well.